



DETHMERS MANUFACTURING COMPANY
4010 320th Street, PO Box 189, Boyden, Iowa 51234
Phone: (712) 725-2311 or (712) 725-2302 Toll Free: 800-54DEMCO (800-543-3626) Fax: (712) 725-2380
www.demco-products.com

October 24, 2006

PRODUCT BULLETIN

Dear Customer:

This is being sent to make you aware of a possible defect with the **Demco Glide Ride Pin Box**.

Reason for this bulletin: On a small number of Demco Glide Ride pin boxes, reports of broken welds have been received. The suspect welds, four each, are located where the fifth wheel glider pin and the pin plate are connected together. See fig. 1 on the attached repair instruction sheet for the exact weld locations.

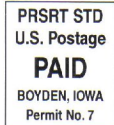
If defect occurs: The gliding mechanism will not function properly. Past failures have resulted in the Glide Ride jamming.

How can this be fixed? Replacement of the glide ride pin assembly (two required) with assemblies made with a longer pin and more robust welds will be the fix. The replacement glide pin assemblies will be a different color than the ones on your coach.

Who will pay for the replacement cost? Demco will ship the replacement parts directly to you at no charge.

How long will the repair take? Replacing the two glide pin assemblies should take 15 minutes or less.

Over →



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P.O. Box 189
Boyden, Iowa 51234