

Who will perform this repair? You have a couple of options. You can perform the repair yourself or you can have your dealer perform the replacement / repair for you.

What parts are needed and where do I get the parts? Demco part number 5863 pin plate assembly. This kit will be supplied and shipped to you at no charge. Please complete and return the Glide Ride Pin Replacement Card at the bottom of this letter or call Demco Parts Dept. at 800-543-3626. Please have your unit's serial number available.

What if I have sold this trailer? If you do not currently own this trailer we request that you please call us at 800-543-3626 or email us at sales@demco-products.com and provide us with the name, address, phone number and email address (if you have it) of the person you sold the trailer to.

We are sorry to cause you any inconvenience; however, Demco has taken this action in the interest of your safety and continued satisfaction with our product.

If you have any questions regarding this Product Bulletin, please contact us at 800-543-3626 or via e-mail at sales@demco-products.com.

Sincerely,

Dethmers Manufacturing Company

Please complete the postage paid card below with the shipping information for where the pins should be sent and mail back to Demco.

Glide Ride Pin Replacement Card

Name _____

Address _____

City _____ State _____ Zip _____

Phone# _____

Email Address _____

Serial # of Pin Box _____ Pin Box Part # _____

Vin #of 5th Wheel _____

Manufacturer of 5th Wheel _____